

Patients' Rights and Responsibilities

1. Patients have the right to be treated with dignity and respect.
2. Patients have the right to have their concerns addressed in their familiar language.
3. Patients have the right to participate in the decisions regarding their health care and have the right to make informed decisions about their health plan.
4. Patients have the right to access information in their Medical Record.
5. Patients have the right to confidentiality of their health care information.
6. Patients have the right to accept or refuse treatment, to the extent permitted by law, and to be informed of the medical consequences of such refusal.
7. Patients have the right to express dissatisfaction with their provider or their care.
8. Patients have the right to change providers or address grievances to the Administration.
9. Patients have the right to be told of any human experimentation or other research projects affecting their care, and also have the right to refuse participation in such experimentation or research.
10. Patients have the right to obtain information about how to access emergency services during and after clinic hours.
11. Patients have the responsibility to provide, to the best of his/her knowledge, accurate information regarding his/her medical conditions.
12. Patients have the responsibility to follow the instructions of their provider with regard to their treatment plans.
13. Patients have the responsibility to be informed of the consequences of their action if it is contrary to provider's recommendation.
14. Patients have the responsibility to show respect for the other patients and the staff of EVCHC.
15. Patients have the responsibility to abide by the administrative/operational procedures and health plan of EVCHC.
16. Patients have the responsibility to assure that the financial obligations of his/her health care are fulfilled as completely as possible.